



## **Guidelines for consumers**

On February 5, 2016 the Czech Bar Association was entrusted by the Ministry of Industry and Trade of the Czech Republic with the alternative dispute resolution of consumer disputes between the attorney and the consumer arising from the Contracts on the Provision of Legal Services (pursuant to Act No. 634/1992 Coll., On Consumer Protection, as amended ). The website of the Czech Bar Association can be found under [www.cak.cz](http://www.cak.cz). In case of a dispute between a consumer and an attorney which cannot be settled directly between the parties, the consumer can address the Czech Bar Association.